

QUEUE MANAGEMENT SYSTEMS

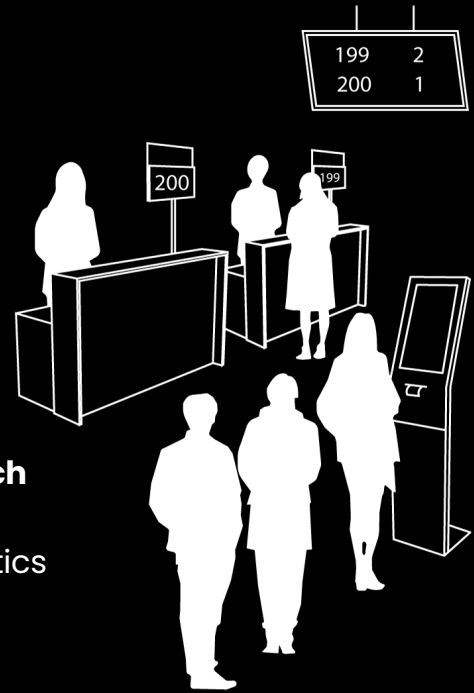


Q-net®

Q-NET PRO

DEPLOYMENT

- **Virtual or client-based** solution
- Fast and **secure storage of large data** volumes (e.g., numerous accounts and system events)
- **Redundant storage** options to prevent data loss
- Secure communication (**HTTPS** data connection and **API key** for hardware)
- **Multiple selection** options, built-in filters, and **search** functionality in the admin interface
- Ability to **mark favorites** for accounts and in statistics
- Database system effectively **prevents duplication** in statistical data



TB07-E02H33 TICKET DISPENSER



TR22 TICKET DISPENSER



TS22 TICKET DISPENSER



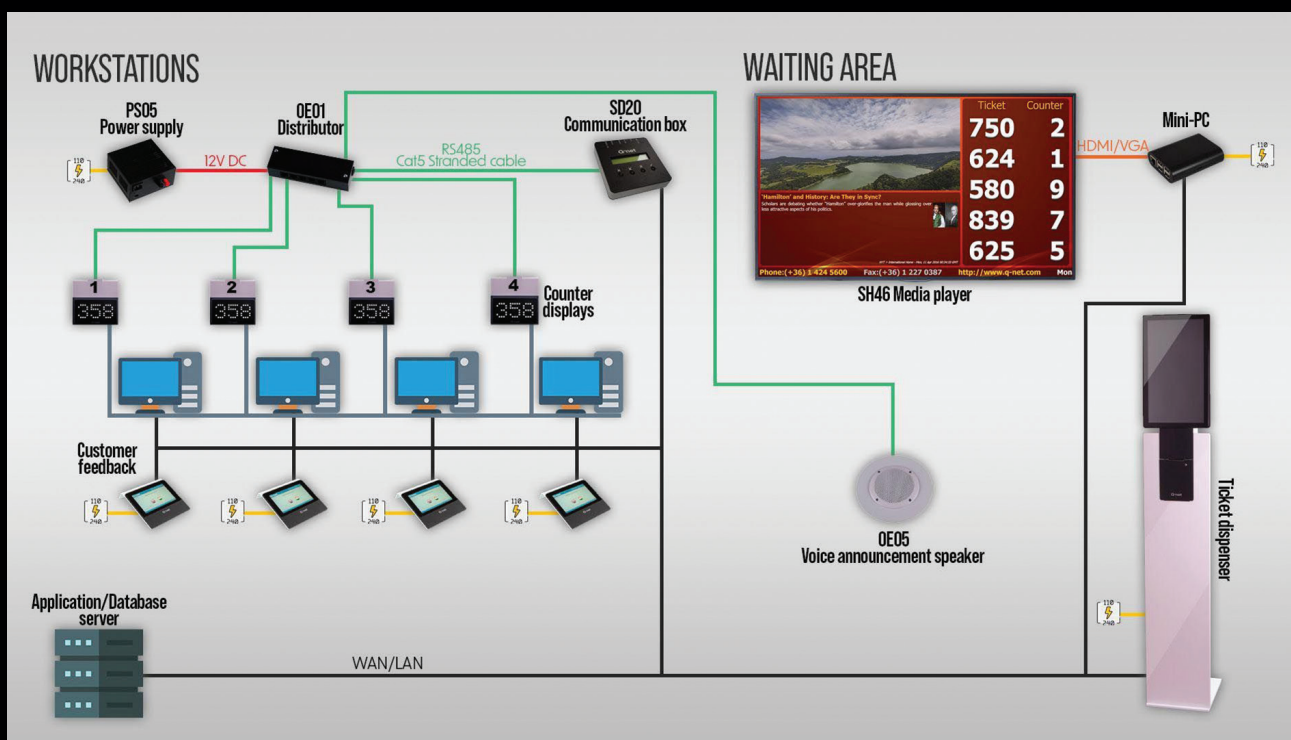
DB11 COUNTER DISPLAY



DB11-A20 COUNTER
DISPLAY

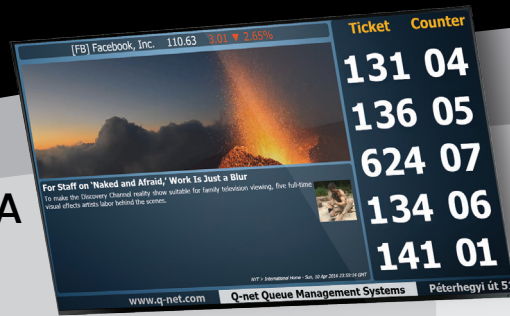
FEATURES

- **Responsive** web interfaces (optimized for tablets and mobile devices)
- Fully **editable roles**
- **Paperless**, name-based calling
- **Remote queuing** from home
- **Centralized** media storage (video, photo)
- REST- and SQL-based **CRM integration** (no development or additional resources required)
- **Twilio SMS** sending (without an SMS gateway)
- Built-in **backup/restore** function (e.g., in admin interface)
- TTS-based **voiceovers**
- **Map-based** monitoring view
- External **appointment integration** (via Q-net module, REST interface, or external systems)
- **Office365** appointment booking integration
- Easy device installation through **pairing**
- **Style editor** for Ticket Dispenser, Customer Feedback, and Smart Ticket
- **Advertisements** on Ticket Dispenser, Customer Feedback, Smart Ticket, and printed tickets (ads can be grouped and assigned to services)
- **Push notifications** in Smart Ticket
- On-device software keyboard for booking appointments during or after a transaction
- **Voice recording** of transactions
- **Alert** sending
- **Feedback** on smart phone or on touch device



Q-NET MANAGEMENT SYSTEM

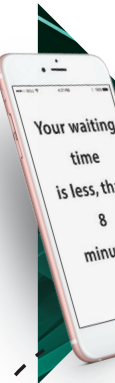
LCD WAITING AREA DISPLAY



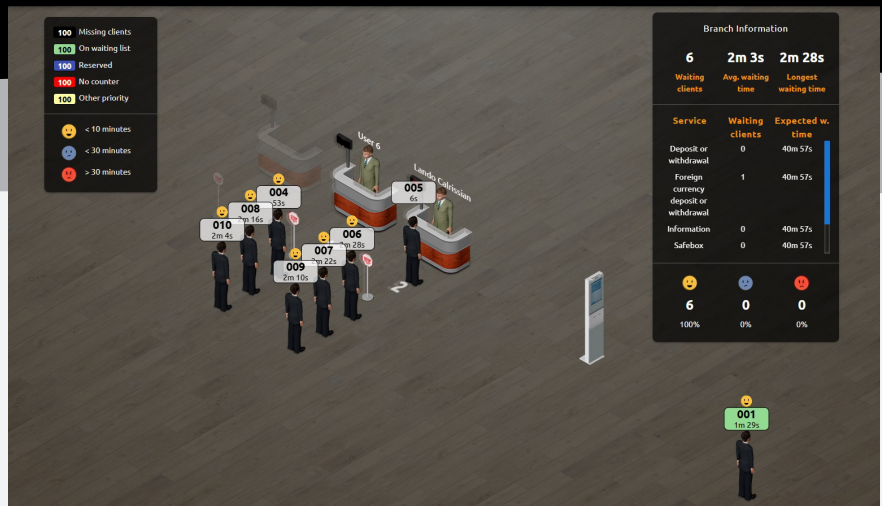
VOICE RECO



Ticket dispenser with card reader can identify client. Entering phone number, client can receive message about waiting time, so can be alerted when his turn comes up.



RECORDING VISUALISATION



In case KPI turn into extreme values, managers are alerted.

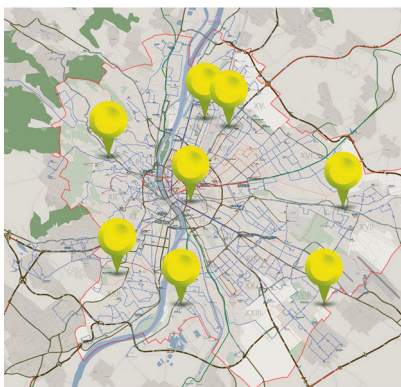
Manager module with real time information



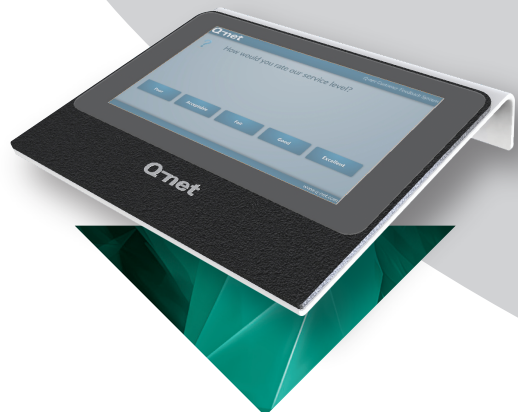
Accurate information about waiting time



Web based statistics, software keyboard run on tablets or smart device too.



GEO LOCATION SERVICE



CUSTOMER FEEDBACK

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